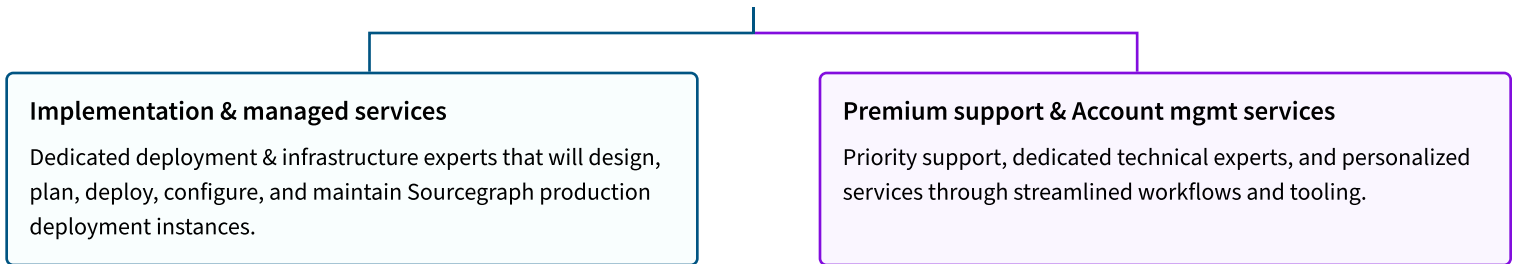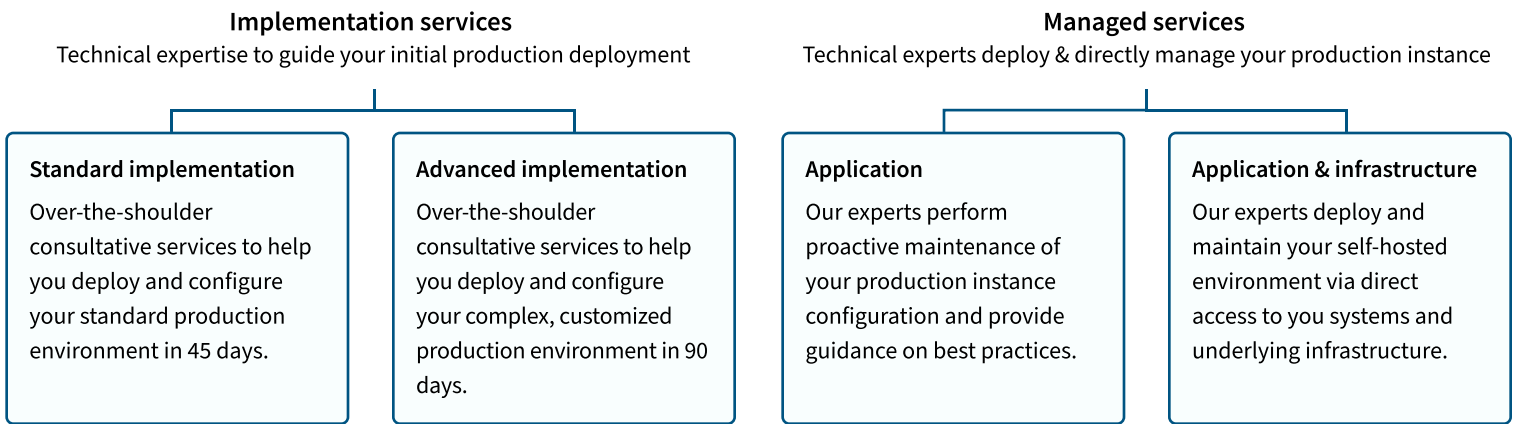# Sourcegraph

Professional Services offerings

Sourcegraph Professional Services provides a suite of specialized services – technical and non-technical, consultative and hands-on – to help companies maximize the value of Sourcegraph through deep partnership. Our experts have years of experience helping engineering teams improve their productivity through optimized code search, review and intelligence.

Find the right support for your organization

Implementation & managed services

Dedicated deployment & infrastructure experts that will design, plan, deploy, configure, and maintain Sourcegraph production deployment instances.

Premium support & Account mgmt services

Priority support, dedicated technical experts, and personalized services through streamlined workflows and tooling.

Implementation and managed services

Implementation services
Technical expertise to guide your initial production deployment

Standard implementation

Over-the-shoulder consultative services to help you deploy and configure your standard production environment in 45 days.

Advanced implementation

Over-the-shoulder consultative services to help you deploy and configure your complex, customized production environment in 90 days.

Managed services
Technical experts deploy & directly manage your production instance

Application

Our experts perform proactive maintenance of your production instance configuration and provide guidance on best practices.

Application & infrastructure

Our experts deploy and maintain your self-hosted environment via direct access to you systems and underlying infrastructure.

Premium support & account mgmt services

Premium support
Services to enhance and personalize your support experience

Priority support, 24x7

Priority ticket handling and 24x7 coverage on initial response for p0 and p1 issues.

Dedicated support

Senior support engineers dedicated to your environment design to directly handle issues and reactive needs.

Slack support

Support tooling integrated into a shared slack channel for faster technical collaboration and issue resolution. Includes Account Management.

Account management services
Personalized, hassle-free communication with your account team

Slack account management

Access to account team for collaboration on non-technical, non-troubleshooting issues that arise. Product updates, tips & tricks, and more shared in real-time.